



## CHECK Customer Feedback Form

Date \_\_\_\_\_

You have recently employed the services of a CESG-approved CHECK Service Provider. CESG is keen to hear your views on the service that you received. We would very much appreciate it if you could take a few moments to complete this form. Your comments form part of our Quality Assurance procedures for the CHECK Service and help to ensure that the service is continuing to offer good quality service and value for money. Your response will be treated in the strictest confidence and will only be used by CESG staff managing the CHECK Service.

Thank You

Name of CHECK Company \_\_\_\_\_ Period of Project / Task \_\_\_\_\_ to \_\_\_\_\_

Nature of Project / Task

---

---

---

Please comment on each of the following:

**CHECK Team's Performance and Ability**

---

---

**Quality of Testing Undertaken and Advice provided** (e.g. Did the Company meet your requirements and provide clear, useful advice and guidance?)

---

---

---

**Quality of report** (e.g. was this clear, unambiguous, comprehensive and well structured?)

---

---

**Value for Money of Service Provided**

---

---

**Overall Impression of CHECK Company**

Very satisfied  Satisfied  Dissatisfied  Very dissatisfied

**Overall Impression of CHECK Service**

Very satisfied  Satisfied  Dissatisfied  Very dissatisfied

Name (Print) \_\_\_\_\_ Organisation \_\_\_\_\_

Tel No \_\_\_\_\_ Date \_\_\_\_\_

If you need more space for comments, please continue on a separate piece of paper.

On completion, please return the form to:

**CHECK, CESG, Room A2h, Hubble Road, Cheltenham, GL51 0EX**

or by fax to:

**01242 709194**